



**AUNTY VIVS
DOGS**



Matting Waiver form

Matting in your pet's hair is a serious issue because not only can it cause your pet a great deal of discomfort, it can lead to significant health issues.

When severe matting occurs in part or all of your pet's coat, there is only one solution – your pet needs a very short haircut, known as a Clip-Off.

It is a time-consuming and delicate process, which requires a great deal of skill on behalf of the groomer. Specialised equipment is used to release the matting from your pet's skin inch by inch. Extreme care must be taken during this process because often the skin beneath the matted coat is very unhealthy.

Your pet will feel very different after the clip off – finally free of their heavy matting, but most likely with itchy, sensitive and sore areas of skin. It is important at this stage to do everything possible to prevent further irritation and allow the skin time to heal. Your pet might want to scratch and rub at his skin – be aware that freshly clipped nails are sharp and could potentially do further damage to exposed sores, so try to monitor and discourage excessive scratching.

Pet first-aid cream or gel with a mild anaesthetic agent will provide soothing relief while helping damaged areas of skin to recover. It is vital that a gentle, no-irritant (or low-irritant) shampoo is used to bath your pet.

And don't forget – our pets get sunburn too! Seek advice from your groomer about the most appropriate products for your pet's needs at this stage of their recovery from matting. Most importantly, this is a big change for your pet and while they will undoubtedly feel relief, they might also feel a bit uncertain - so remember to give them extra love and reassurance!

EQUIPMENT & PRODUCTS TO USE AT HOME

Now that your pet has very short hair, it's the perfect opportunity to begin a new grooming regime in order to avoid another matted mess! Working with your groomer, set up a schedule that includes a combination of regular professional appointments and at-home care management. Your groomer will help you understand how you can work together to ensure your pet remains mat free by providing directions for at-home care which you can do yourself between professional grooms.

Use treats and plenty of praise in every session and they will learn not only to tolerate being brushed, but to really enjoy it! Keep sessions short to begin with and gradually lengthen them. Be sure to use the technique demonstrated to you by your groomer and refer to our pamphlet, Learning to Brush Your Pet.

Print Name _____

Signed _____

Date _____